



Giving Your Team the Tools They Deserve

Providing the services, flexibility and products you need to exceed your users' expectations



Don't just take our word for it

Over 6000 customers including...



Recognized by leading Software Review Sites



Remote Support



Remote Support



IT Asset Mgmt. Software

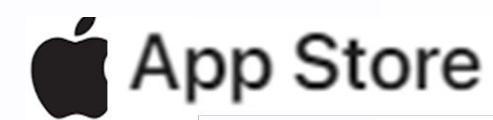


Remote Support



APM

Highly Rated by Users



MAKING THE TEAM MORE EFFICIENT

- **Automation**
 - Fix issues before they become a problem with Auto-Remediation
- **Mobile First**
 - Keep your users happy by quickly responding to issues from anywhere
- **Centralized Control**
 - Solve all your IT problems from one place
- **Remote Control**
 - Work with users anywhere – from anywhere
- **Instant Benefits**
 - Easy to use interface gives you instant productivity straight out of the box

" The best part is that Pulseway alerts us to any issues before users even notice any slow-downs. User satisfaction has gone up, our workload has gone down and the total price tag has been almost negligible."

Education, New Zealand

ENDPOINT MANAGEMENT

Monitor, manage and control your IT systems and applications in real-time using any smartphone, tablet or desktop. Get notified of issues and resolve them instantly – from anywhere. Powerful workflow automations allow you to be able to automatically respond to common problems – even before the user knows about them.

- **Easy to use network discovery and deployment engine**
 - Instant productivity straight out of the box
- **Full visibility and control of all your endpoints**
 - Monitor and manage from any device with mobile apps
- **Auto-remediate IT issues**
 - Define smart triggers to resolve common issues
 - Fix problems before users realize there is a problem
- **Simple, intuitive user interface**
 - Modern webapp and mobile app interface
 - Most advanced RMM mobile app in the industry

"I have always been pleasantly surprised at just how well this solution works, how much of a time saver it is and how freeing it is to organizations without 24 hour system admins."

NGO, Europe

ENDPOINT PROTECTION

Protect your workstations and servers from cyber threats such as ransomware, web threats and other sophisticated attacks. With centralized management through the Pulseway App and our partnerships with leading security software providers, you can implement sophisticated endpoint protection across your network.

- **Bitdefender Endpoint Security**
 - Stop attacks with the tool with the best protection rates
 - Simple Web Console to manage all your customers
- **Kaspersky Anti-Virus & Endpoint Protection**
 - Managed and deployed from the Pulseway platform
 - Protects your file system, web browsing & email clients
- **Webroot Endpoint & DNS protection**
 - Managed and deployed from the Pulseway platform
 - Secure your DNS protection and get visibility into web usage

"Pulseway has been a major, major factor in our company because of the antivirus, which is letting us know, "Hey, this is what's going on. Boom. How do you want to handle it?"

MSP, New York

AUTOMATION

Do more with less! Become more efficient immediately by automating your workload, freeing your time to focus on maximizing user satisfaction by exceeding their expectations.

- **Auto-remediate issues**
 - With powerful workflow Automation
- **Automate deployments**
 - Automatically detect, and deploy across, your network
- **Automate tasks and scripts**
 - Quickly and consistently respond to common scenarios
- **Automate patching and security**
 - Build patching policies to automatically patch Windows
- **Automate backups**
 - Define automated backup jobs with Cloud Backup
- **Automate reports**
 - To record key metrics

"The cost savings and what I find to be superior scripting automation has made pulseway my favorite RMM to date."

Furniture, USA

PATCH MANAGEMENT

Everything you need to secure your endpoints by automating and managing OS and 3rd party patching, from anywhere, using any device.

- **OS Patching**
 - Ensure your Windows environment is up to date
- **Third Party Patching**
 - Over 100 third party apps supported out of the box
- **Custom Titles**
 - Easily add other apps to the third-party list yourself
- **Patching Automation**
 - Create policies and schedules to automatically patch OS and Applications
 - Regularly check for available patches
- **Central Management**
 - View & manage all your patching tasks from one place – on any device
- **Reporting**
 - Automatic reporting to document your patching tasks

"When we are patching windows server, we normally get 100+ notifications. We can easily go through all the notifications on the mobile app, checking up on services and more without logging onto a single server."

IT Consulting, Denmark

REMOTE CONTROL

Connect to all monitored computers and control any remote or console session from your desktop or mobile device. Keep all your computers and servers at your fingertips at all times.

- **Remote control from any device**
 - Quickly connect to a computer without opening any ports or creating any firewall rules.
- **Secure and easy file transfer**
 - Send and receive files from both source & destination computer
- **Chat with users in real time**
 - Initiated by user or sysadmin
- **Connect to any active user session**
 - Take control of any computer as if you were sitting in front of it.
- **Without limits**
 - Unlimited concurrent remote control sessions

"Pulseway delivers a top-class Remote-Control solution that lets us connect to any monitored computer without any configuration, whatsoever... The introduction of Remote Control has made Pulseway the complete package ..."

MSP, California

NETWORK MONITORING

Pulseway NMM gives you complete visibility across all your networks by allowing you to easily discover, monitor & manage network attached devices from within Pulseway through an automatically generated network topology map.

- **Quickly scan networks**
 - Automatically discover all network devices and their type
 - Visualize your network with automatically generated network topology map
- **Comprehensive monitoring**
 - Choose explicit automatically suggested SNMP variables to monitor
 - Use templates to standardize monitoring across device types
- **Complete network visibility**
 - Know when devices leave or join the network
 - Monitor device availability & performance
- **Remote access to network devices from Pulseway App**
 - Login remotely to device from anywhere

"When I tried Pulseway it took the monitoring burden off my shoulders. While I was satisfied with the notifications sent to my mobile phone I was blown away by the features Pulseway provided."

Healthcare, Colorado

Reporting

Pulseway's easy to use reporting interface allows you to automatically distribute reports to appropriate stakeholders. These can range from executive summaries to management and detailed technical reports for your team.

- **Schedule Automated Reports**
 - Automatically schedule and distribute regular reports
- **Define Scope**
 - Create specific reports for specific audiences
- **Define Time Period**
 - Create weekly reports for day-to-day management or more historical reporting to illustrate the longer-term picture
- **Wide Range of Reports**
 - Includes detailed reports on CPU, Drive, Memory and Network Usage as well as details on critical activities such as patching and antivirus status, as well as other network information
- **Audit Log**
 - View and export an audit log for users, devices and activity type

"Its great support for mobile devices as well as reporting, remote support, and tracking serve it well enough to win here..."

PCMag.Com

YOUR IT PARTNER

Our aim is to improve the life of IT Teams of all sizes and provide the tools they need to deliver the best possible service to their users without adding to their day to day workload. We want you to succeed so rest assured that you will have the Pulseway team behind you every step of the way.

- **Dedicated Support Specialist**
- **Dedicated Account Manager**
- **Self Service Resources**
- **Transparent and Predictable Tiered Pricing**
- **No Hidden Fees**
- **In-Product Support Chat**

"It is really awesome that you guys have that team there that is so supportive and is trying in every way that they can to help me ... make my network the best that it could possibly be and provide my users with the best support I can "

Insurance, Florida

We Understand Your Needs

Join over 6000 Organizations Worldwide



July 2019

“Pulseway is an excellent all-around IT toolbox, especially for midsize and larger businesses with fairly complex infrastructure and asset requirements. With a strong focus on managing mobile assets, most IT administrators would have difficulty going wrong with this Editors' Choice.”

“It's a joy to use and is our current favorite UI out of all the cloud-based asset management services we've tested. Part of the fun was the nearly instant response when navigating into machines.”

“Pulseway really shines when you use the mobile client. Actions for responding to most common requests are available from the mobile app on Android and iOS devices, including restart, log-out, and terminal actions on Mac OS and Unix-based platforms...This is a huge win for IT staff within companies who can more readily react to outages before they are noticed by those outside the department.”

**THANK
YOU**